

**Texas Council on Consumer Direction**  
***Consumer Directed Services Processes and Expansion Subcommittee***  
**Meeting #2**  
**February 27, 2017 - 12 p.m., Room 2615**

**Subcommittee Members in Attendance:** Greg Hansch, Nancy Crowther, Del Hodge, Linda Levine (t), Misty Sullivan, (t) t=teleconference

**Members Absent:** None

**State Agency Representatives:** Maria Benedict, Paula Brunson, Heatherly Chenet, Shara Cherepes (honorary), Rachael Kane, Victoria Washburn

**Quorum of the Subcommittee Present:** Yes  
(Guests/members of the public are not included in the summary)

**Agenda Item 1 - Introductions and Chair update**

Greg Hansch, the subcommittee co-chair, called its second meeting to order and welcomed meeting attendees.

**Agenda Item 2 – Vote on summary of January 30, 2017 subcommittee meeting**

Greg Hansch referred subcommittee members to the summary from the January 30, 2017 meeting. Rose Dunaway, member of the public requested to remove '(Faye)' from the summary on page two.

**Motion:** Greg Hansch made a motion to approve the summary. Del Hodge seconded the motion. The summary were unanimously approved by voice vote with no nays nor abstentions.

**Agenda Item 3 - Review and vote on subcommittee mission and goals**

The subcommittee's mission, "expanding the delivery of services through consumer direction to programs serving persons with disabilities and elderly persons and improving CDS processes to better address person-centered needs," was previously adopted at the January 30, 2017 subcommittee meeting.

Greg Hansch reviewed the Consumer Direction Workgroup's (CDW) Service Expansion's recommendation from 2015 -- The Consumer-Managed Personal Assistance Services (CMPAS) program would have a choice in selecting their Financial Management Services Agencies (FMSA) or the choice to contract an FMSA outside their designated region and providing a consumer-centered

budget that would allow for consumers to move specified amounts for certain items or services such as microwaves to prepare food; office supplies; therapy services; nursing services; employment assistance, and more to areas where consumers need the most services and items.

- eliminate "more control" in goal #1
- `purchase' ok
- SMI pilot will look like this
- define 'individual goods and services' -
- create new categories of individual goods and services
- does this require an additional assessment
- there is an issue with achievability as currently written

-Assessment process is a hangup – delay in supported employment  
*Speeding up the assessment process*

-*Rewrite: Explore potential for additional categories*

-*Preplanning to schedule funding for services in the future: allows for additional flexibility:* Alternate schedule build it: access guestimated amount of services. Keeps you from having to do reassessment.

-*Service conversion rate: for example, converting from supported employment to P.A.S.*

-Amanda Dillon: state plan amendment is needed for full budget authority

Goal #1: By March 2020, identify and correct barriers regarding full budget authority and implement full budget authority in all CDS programs.

Goal #2: By March 2020, add the CDS option to all services through existing Medicaid waivers and managed care programs administered by HHS. By March 2020, identify barriers to the CDS option being offered through all public sector services administered or overseen by HHS.

Goal #3: By March 2020, identify barriers to uptake in the CDS option. Prioritize and correct processes, rules, policies and procedures that may serve as a barrier to uptake in the CDS option. The lack of certain processes, rules, policies and procedures may also be considered a barrier.

- Nancy Crowther motioned to approve the subcommittee goals as written.
- Misty Sullivan seconded the motion.
- There being no further discussion, the subcommittee goals were approved unanimously.

-DR payment issues

-Survey asking why people didn't choose CDS option

## **Agenda Item 4 - Discuss how to better define subcommittee goals and strategies**

### **Strategies for Goal #1**

- look at forms / intake process – Victoria – eliminating opt-in
- look at policies/rules/TAC – HHS
- look at utilization numbers – Victoria
- look at other state strategies – monitoring of MCOs by state - Heatherly
- view from perspective of consumer – surveying, QA – Racheal

### **Strategies for Goal #2**

- what would it take to get this done
- why has it not yet been done
- reiterate to consumers and FMSAs – information letter
- cost-conversion

## **Agenda Item 5 - Discuss subcommittee meetings and training opportunities for the next 12 months**

### **June 12**

- continue to develop strategies for each of the 3 subcommittee goals
- discuss bills and riders passed in 85th legislative session
- presentation and discussion on CDS rules, processes, and procedures (Texas Administrative Code)
- presentation and discussion on CDS forms and intake processes
- review of CDS utilization data
- review template for October 2017 report recommendations
- begin drafting process for October 2017 report recommendations
- Government Relations will report back in June

### **September 11**

- finalize recommendations for October report
- state plan amendments and waiver. Staff members to explain to the subcommittee what the processes are.

### **December 4**

- Identify what needs to be done to prepare for 86<sup>th</sup> Legislative Session.

## **Agenda Item 6 - Public comment**

Nancy Crowther reported that on March 8<sup>th</sup> 2017, a rally is planned at the Texas State Capitol to support raising the wage for attendants from \$8.00/hr. to \$13.00/hr. A Legislative briefing is planned followed by a march to the capitol.

## **Agenda Item 7 - Review agenda, next steps, and action items for June meeting**

February 28<sup>th</sup> Agenda:

- External Relations will present
- Office of the Ombudsman
- STAR Kids Review
- Health Plan Management Complaint Process
- All subcommittees will provide 15 minute updates
- Roles, responsibilities, and relationships among service coordinators, financial management service agencies, and participants

Maria has some agenda items for the June 12 and September 11 and December 4 meetings.

Maria will work with Nancy Crowther (Chair) and Helen Baker (Vice Chair) to determine dates for 2018 quarterly meetings to allow the subcommittees to begin planning for 2018.

Subcommittee members agreed that they would like to continue to meet as a subcommittee the day before the full committee meetings.

**Agenda Item 8** - There being no other business or public comment, the meeting adjourned.